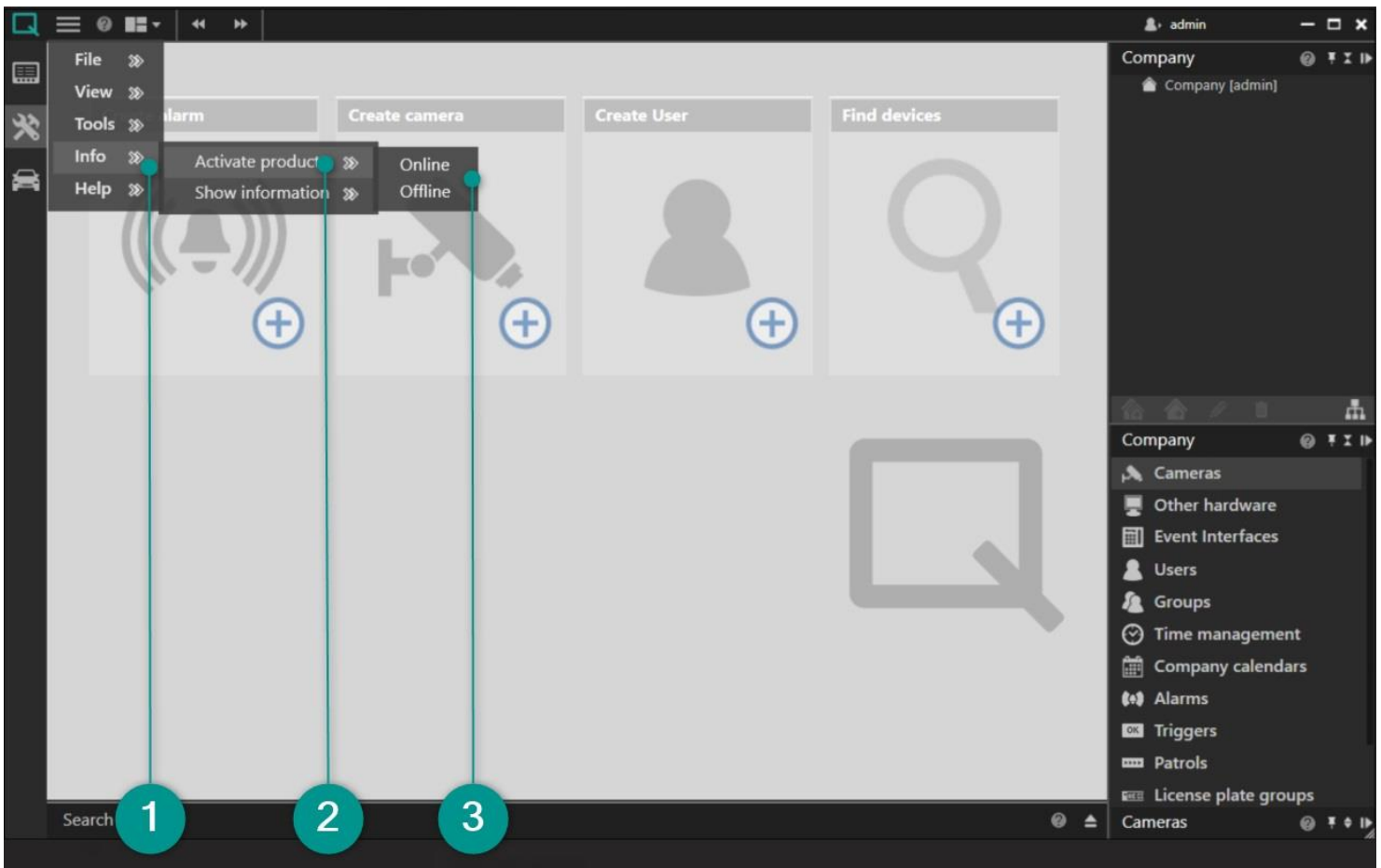


How to Refresh/Update the Qognify VMS Client License

The Q.VMS license can be refreshed/updated either Online (if the machine running Q.VMS Client has Access to the Internet) or Offline (that machine does not have access to the Internet).

This document will walk you through both licensing scenarios.



After logging in with Q.VMS Client, select 'Info' (1), 'Activate product' (2) and choose either 'Online' or 'Offline' (3).

Online

License activation: Company [X]

Personalize license Download license

INR: 0

Name: _____

Email: _____

Phone: _____

Address 1: _____

Address 2: _____

Postal code: _____

City: _____

Country: Selection ▾

OK Cancel

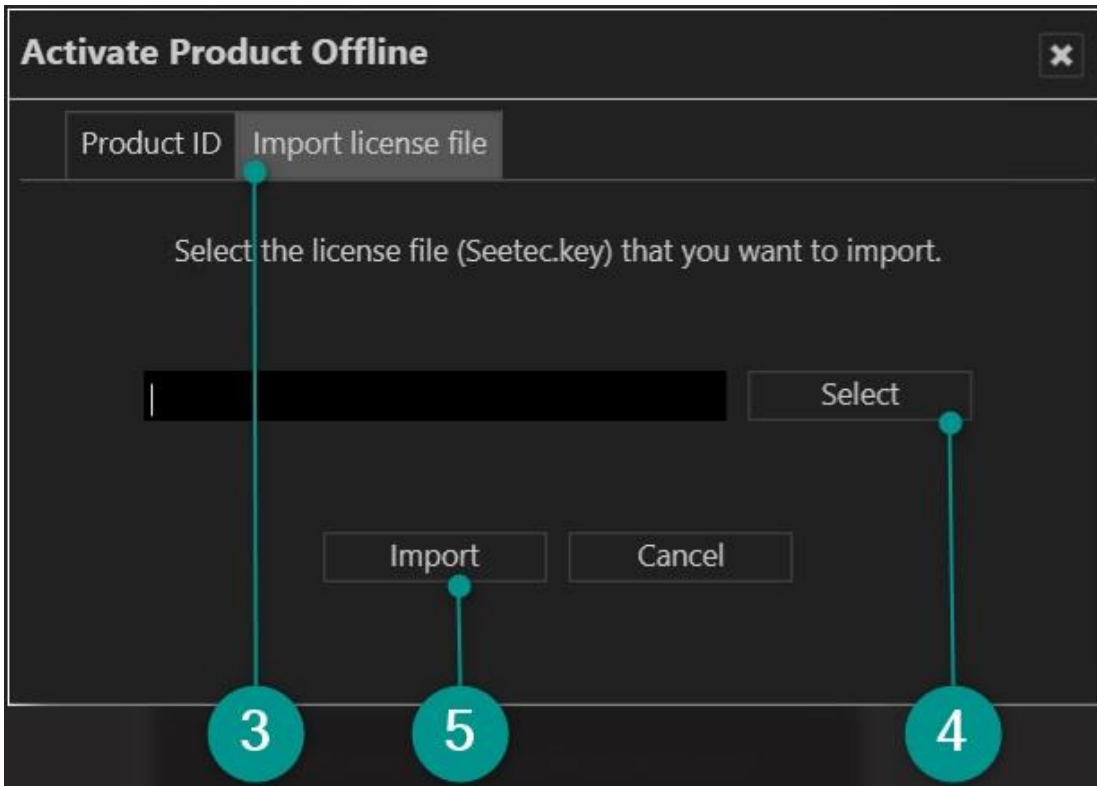
1 2

If this is an existing installation and you are updating the license (e.g. an increase in channel count), select 'Download license' and enter in the INR (Installation Number) (1).

Once complete, click OK (2). The software will communicate with the Q.VMS licensing server, validate the INR and the core license will be updated.

Offline

Go to the [website](#), scroll down to the 'License Updating: Re-Licensing' section and enter the INR of your Qognify server. A new license file will automatically be emailed to the email address used when personalizing the license.



Detach the license file from the email and bring back to the PC with Q.VMS Client. From the 'Import license file' tab (3), use 'Select' (4) to browse to the license file and use 'Import' (5) to apply the key to the software.